

ALUMINIUM BAHRAIN B.S.C. STAKEHOLDER ENGAGEMENT PLAN



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1 INTRODUCTION

1.1 Document Name and Number

The Aluminium Bahrain B.S.C. (Alba) Stakeholder Engagement Plan (Alba SEP_ PLN_V002) is a formal document of Alba, also referred to as the Company or Smelter, detailing its Stakeholder Engagement for the whole of its business operations.

Alba SEP_PLN_V002 is the revised version following an update to the Environment and Social (E&S) impacts identified and mitigation controls to the operations of the smelter.

1.2 Purpose and Objectives

This SEP aims to outline the Company's communication with its stakeholders and the community, which may be affected by, or interested in, Alba's operations as well as construction activities. It presents a culturally appropriate stakeholder engagement framework that meets the obligations and expectations of the Company, the Government, and the Lenders Group.

The SEP also includes Alba's External Grievance Mechanism for any stakeholders or the public to raise any concerns any concerns related to the Company and/or its projects.

The SEP is a live Document and will be updated as needed.

The Objectives of this Document are to:

- Provide an outline of stakeholder engagement in line with International Finance Corporate (IFC) Performance Standards and Equator Principle (EP) IV – July 2020, Bahraini legislations and Lenders' Group and other financing institutions;
- Provide a baseline and reference for a Project-related SEP as and when required;
- Summarise Alba's stakeholders;
- Summarise the disclosure and dissemination of information to stakeholders;
- Identify stakeholder groups that are affected, and/or influence Alba and its operations;
- Identify effective methods to disseminate information to various stakeholder groups and gather feedback from stakeholders on Alba's operations;
- Provide information on Alba's formal External E&S Grievance Mechanism for stakeholders and public to raise any concerns, as well as provide feedback and comments about Alba.



1.3 Scope

The scope of this Document is outlined as below:

- Covers all of Alba's operations;
- Is part of Alba Management Plans;
- Has overlaps and links to a number of other Management plans such as Health, Safety and Environmental Management System (HSEMS), Emergency Preparedness and Response Plan (EPRP), Corporate Communications Plan, Safety & Health (S&H) Policies and Procedures, Alba Code of Practice (ACOP), etc.;
- Does not supplement or replace any of Alba's existing systems such as Legal procedures, Human Resources (HR) policies and procedures, etc. as a whole or any individual department; and
- Provide overarching plan for any SEPs that will be developed and implemented for the construction of any Project in line with national regulatory requirements, IFC Performance Standards (PS) and Equator Principles-IV July 2020 (EP), and the Lenders' Group.

1.4 Approvals and Authority

This Document is owned by Alba's Investor Relations (IR) Department. All Request for Changes (RFC) will be addressed to the IR Department, and changes will be implemented after obtaining the requisite Management approvals.

1.5 Resources and Responsibilities

Principle roles and responsibilities for the implementation of this SEP are outlined in the below Table 1.1:

Entity	Responsibilities		
IR	Owner and accountable for the SEP, as well as any Project-related SEP;		
Develop and implement a Project-related SEP in compliance with requirements and other international obligations, as and when re			
	Assign a resource to manage the SEP and the External E&S Grievance Mechanism to:		
	 Liaise with concerned departments including S&H and Environment, Social and Governance (ESG) to oversee the implementation of plans related to this SEP; 		



Entity	Responsibilities		
	 Perform monitoring and evaluation to track the progress of the SEP and the External E&S Grievance Mechanism; 		
	 For any Project, current and future, liaise with the Project teams to oversee stakeholder engagement activities as mentioned in the Environment and Social Impact Assessment (ESIA) and Supplementary ESIA, if any; 		
	 Act as a liaison between Project teams and the Lenders Group to ensure implementation of requirements; 		
	Coordinate Lenders Group reporting;		
	Provide for disclosure of any Project-related ESIA disclosure		
	 Draft and publish annual Sustainability Report; 		
	Draft and publish the Annual Report; and		
	 Coordinate regulatory/government reporting when required. 		
Other	Coordinate with various government authorities as required;		
Departments	 Implementation and compliance with Alba's HSEMS by Alba and contractor workforce; 		
	 Meet the required standards through the ESG Framework, S&H Policy, Alba Code of Practices (ACOPs), Statement of Purpose (SOP), Job Safe Practices (JSPs) etc.; and 		
	 Accountable for meeting any requirements as requested by the Lenders Group. 		
Contractors	Implement Alba's HSEMS, SOPs, ACOPs, JSPs, etc.;		
	 Prepare and deliver periodic or, as required, reports as required by different departments; 		
	Communicate Alba's External E&S Grievance Mechanism as well as HR grievance systems to their employees and sub-contractors;		
	Investigate any grievances raised and keep reports on the same; and		
	Cooperate with Alba during any investigation of grievances.		

Table 1.1 - SEP Roles and Responsibilities

1.6 Cross Links to other Alba Plans

This SEP is linked to other Alba Management Plans and Policies namely:

Emergency Preparedness and Response Plan (EPRP)

The objective of this Plan is to provide detailed procedures that applies to all emergency incidents that occur inside Alba and its vicinity, including the truck haul road, Calciner and



Marine facilities and any construction sites/areas under the authority of Alba. This procedure is also applicable for decommissioning/demolition activities at Alba site.

- 1. The scope relates to all Alba (and contractor) operations and activities (including the offsite heavy vehicle movements on the Alba Haul Road).
- 2. While Bahrain Ministry of Interior will respond to any off-site emergencies, Alba (and its Contractors) is responsible for notification of any incidents and are to render such assistance as is possible and appropriate prior to the arrival of the emergency services.

Emergencies within Alba Operations

The main purpose of the Operation Emergency Plan is to save workers lives, business interruptions and prepare/react to emergencies before, during and after the event at any work area (operation) inside the vicinity of Alba. This area of the procedure will cover the preparedness and response in the following operation emergencies:

- 1. Gas leakages or/and disturbance of flow from any supply to/from the department;
- 2. Breakage of gas lines;
- 3. Liquid pitch spillages;
- 4. Open circuit at the pot room area;
- 5. Bridging inside the pot room;
- 6. Massive oil leakage and spillages;
- 7. Molten metal spillages beyond control from pot Tap-out and/or metal explosion;
- 8. Uncontrolled chemical spillages and/or explosions;
- 9. Explosion of pressured vessels;
- 10. Accidents that involve rescue or fatal/severe injuries;
- 11. Any other situation(s) that are identified by the Director of S&H, Fire and Security and the Fire and Security superintendent.

Handling Emergencies Outside Alba Boundaries

Alba values the society and recognize its role towards its stakeholders. As part of the organisation's Corporate Social Responsibility, Alba will react to any emergencies that are experienced within the diameter of 500 meter outside Alba's current facility.

The following are the guidelines for reacting to emergencies outside the organization:

Alba emergencies that occur outside the organisation's vicinity and area (i.e., King Hamad Road, Um AlSaad Road, Road 96 and Downstream Roads) will be handled by the Ministry of Interior and Emergency Response and Operations Centre for the Kingdom of Bahrain. However, Alba can provide support in terms of first aid and initial response to control the scene upon the judgement of Alba shift security supervisor.



- 2. When an emergency occurs to the public outside the vicinity of Alba, the shift supervisor will assess the severity of the situation and will deploy the necessary resources to the scene of emergency without jeopardising the organisation's emergency preparedness and response for Alba operations in case needed.
- 3. Upon the sole judgment of the shift supervisor, if the external emergency is affecting Alba operations, the supervisor will do the necessary callout in consideration to the emergency callout plan.
- 4. Except for road traffic accidents that occur on Alba Truck Haul Road, all road traffic accidents shall be dealt by the Ministry of Interior as the responsible directorate.

Corporate Communications Plan

Alba's Corporate Communications Plan comprises an annual calendar of events and activities that support the Company's business strategy by providing consistent, timely and accurate messaging to various stakeholders. This Plan also includes Alba's policy on sponsorship initiatives that have a sustainable impact on Bahrain and its economy.

Health, Safety and Environment Management System (HSEMS)

Alba's formal HSEMS ensures the effective management of various safety, environmental and health risks, which in turn guide the management of stakeholder engagement activities.

The HSEMS is a tool that defines Alba's commitment, roles, and responsibilities towards the protection of OSH, environment, and the resources. Additionally, it enables Alba to comply with applicable SHE laws, regulations, standards, and policies. It also provides a common framework to promote the self-regulation of SHE management system.

Alba has established, documented, implemented, and shall maintain the HSEMS in accordance with the requirement of ISO 45001:2018 and ISO 14001:2015.

Safety and Health (S&H) Policy

Alba Executives and Senior Management are fully committed to continually improve Safety and Health in and around Alba, as well as of its stakeholders. Alba's S&H policy is a commitment to all its stakeholders to comply with workplace S&H standards and procedures and strive towards eliminating harm.

External E&S Grievance Mechanism

It is Alba's formal process designed to receive and facilitate the resolution of E&S grievances from the community, as well as provide a summary of the E&S performance on grievances received and resolved.

*This SEP does not replace or substitute any of the aforementioned plans or any of Alba's other policies and procedures such as the Operation Readiness and Implementation Strategy Plan, Risk Assessment and Hazard, etc.



2 REGULATORY FRAMEWORK AND REPORTING

2.1 Introduction

The purpose of this section is to set out the requirements that apply to stakeholder engagement, which are derived from:

- National laws and regulations;
- IFC Performance Standards and EP IV; and
- Alba's existing HSEMS, S&H Policy, ESG Framework, etc.

2.2 National Laws and Regulations

There are no established Bahraini laws and regulations specifying stakeholder engagement. However, Alba will follow all the stipulated E&S laws as well as ensure that all contractors and sub-contractors meet all the environmental and social standards and guidelines. Alba also has in place relevant contracts and systems conforming to the respective regulatory framework of the Government entities and bodies.

2.3 Applicable International Standards and Guidelines

Alba is committed to comply with the IFC Performance Standard 1 and EP IV – July 2020 as part of the financing arrangements for the Line 6 Expansion Project.

The requirements for stakeholder engagement are outlined in the below Table 1.2.

Standard	Category	Requirements	
IFC Performance Standard 1	Stakeholder Engagement		Identify people or communities that are or could be affected by the project, as well as other interested parties.
Standard 1		 Ensure that such stakeholders are appropriately engaged on E&S issues that could potentially affect them through a process of information disclosure and meaningful consultation. 	
		 Develop and implement an SEP that is scaled to the Project risks and impacts and development stage and be tailored to the characteristics and interests of the Affected Communities. 	



Standard	Category	Requirements	
		 Undertake a process of consultation in a manner that provides the Affected Communities with opportunities to express their views on Project risks, impacts and mitigation measures. The ESIA risks and impacts identification should take account of the outcome of the engagement process with Affected Communities as appropriate. 	
		 Engagement should be based on the timely and effective dissemination of relevant Project information, including the results of the process of identification of E&S risks and impacts and corresponding mitigation measures, in languages and methods preferred by the Affected Communities and that allow for meaningful communication. 	
		 Affected communities should be engaged on issues that could potentially affect them, throughout the Project cycle. 	
		 Allow the views, interests, and concerns of different stakeholders, particularly of the local communities directly affected by the Project (Affected Communities), to be heard, understood, and taken into account. 	
Equator Principle 5	Stakeholder Engagement	 Demonstrate effective stakeholder engagement as an ongoing process in a structured and culturally appropriate manner with Affected Communities and, where relevant, Other Stakeholders. Tailor the consultation process to: the risks and impacts of the Project; the Project's phase of development; the language preferences of the Affected Communities; their decision-making processes; and the needs of disadvantaged and vulnerable groups. 	
		• The consultation process should be free from external manipulation, interference, coercion and intimidation.	
		 To facilitate stakeholder engagement, make the appropriate Assessment Documentation readily available to the Affected Communities, and where relevant Other Stakeholders, in the local language and in a culturally appropriate manner. 	
		 Take account of, and document, the results of the Stakeholder Engagement process, including any actions agreed resulting from such process. 	
		• For projects with environmental or social risks and adverse impacts, disclosure should occur early in the Assessment	



Standard	Category	Requirements	
		process, in any event before the project construction commences, and on an ongoing basis.	
IFC Performance Standard 1	Grievance Mechanism	 Establish a grievance mechanism to receive and facilitate resolution of the affected stakeholders' concerns and grievances about the Project's environmental and social performance. Grievances raised by stakeholders need to be managed through a transparent process, which is culturally appropriate, understandable, readily acceptable to all segments of affected communities, at no cost and without retribution. The mechanism should seek to resolve concerns promptly. The mechanism should be appropriate to the scale of impacts and risks presented by a project and beneficial for both the company and stakeholders. The mechanism must not impede access to other judicial or administrative remedies. Affected Communities should be informed about the mechanism during the stakeholder engagement process. 	
IFC Performance Standard 4	Grievance Mechanism	• A grievance mechanism should allow the affected	
Equator Principle 6	Grievance Mechanism	 Establish a grievance mechanism designed to receive and facilitate resolution of concerns and grievances about the Project's E&S performance. The grievance mechanism is required to be scaled to the risks and impacts of the Project and have Affected Communities as its primary user. It will seek to resolve concerns promptly, using an understandable and transparent consultative process that is culturally appropriate, readily accessible, at no cost, and without retribution to the party that originated the issue or concern. The mechanism should not impede access to judicial or administrative remedies. Affected Communities should be informed about the mechanism in the course of the stakeholder engagement process. 	



Standard	Category	Requirements		
IFC Performance Standard 1	Information Disclosure	It is regarded as international good practice to ensure that information is provided to stakeholders in a way that would enable them to make contributions meaningfully.		
		 Provide Affected Communities with access to relevant information on: (i) the purpose, nature, and scale of the project; (ii) the duration of proposed project activities; (iii) any risks to and potential impacts on such communities and relevant mitigation measures. 		
		 Provide periodic reports to the Affected Communities that describe progress with implementation of the Project on issues that involve ongoing risk to or impacts on Affected Communities and on issues that the consultation process or grievance mechanism have identified as a concern to those Communities. 		
		 The frequency of these reports will be proportionate to the concerns of Affected Communities but not less than annually. 		
Equator Principle 10	Information Disclosure	At a minimum, a summary of the ESIA should be made accessible and available online.		
		 Publicly report GHG emission levels (combined Scope 1 a Scope 2 Emissions) during the operational phase Projects emitting over 100,000 tonnes of CO2 equivalent annually 		
IFC Performance Standard 1 and 4	Emergency Preparedness and Response	activities, resources, and responsibilities, and provide		
		 Emergency plans should address emergency contacts and communication systems/protocols (including communication with Affected Communities when necessary), and procedures for interaction with government authorities (emergency, health, environmental authorities). 		
		 Provide relevant local authorities, emergency services, and the Affected Communities and other stakeholders with information on the nature and extent of environmental and human health effects that may result from routine operations and unplanned emergencies at the project facility. Information campaigns should describe appropriate behaviour and safety measures in the event of an incident, 		



Standard	Category	Requirements	
		as well as actively seek views concerning risk management and Affected Community or other stakeholder preparedness.	

Table 1.2 - IFC PS and EP- IV standards for Alba's Stakeholder Engagement



3 ABOUT ALBA

3.1 Company Background

At plus-1.561 million metric tonnes per annum (2021), Alba is one of the world's largest Aluminium smelters with more than 50 years of excellence in Operations, Safety, Environment and Socio-Economic Development.

A blue-chip asset of the Kingdom of Bahrain, Alba completed five decades of commercial operations in May 2021. The Company marked its Golden Jubilee by breaking all its previous records in Safety marking 30 million Safe working-hours without Lost Time Injury (LTI) on 01 September 2022.

Alba produces high-quality Aluminium products in the form of Standard and Value-Added Products (VAP)s, which are exported to more than 240 global customers through its sales offices in Europe (Zurich), Asia (Hong Kong & Singapore) and subsidiary office in the U.S. Alba is dual listed on Bahrain Bourse and London Stock Exchange and its shareholders are Bahrain Mumtalakat Holding Company B.S.C. © (69.38%), SABIC Industrial Investments Company (SIIC) (20.62%) and General Public (10%). Alba holds globally-recognised certifications such as ISO 9001, ISO 14001, ISO 27001, ISO 45001, IATF 16949:2016, ISO 22301:2012 Business Continuity Management System (BCMS) and ASI Performance Standard Certification and Ecovadis Certification.

As the first Aluminium smelter in the Middle East, Alba has been a major contributor to the social, industrial, and economic development of the Kingdom of Bahrain. Alba sits at the heart of a thriving Aluminium downstream sector in Bahrain, which accounts for approximately 12% of the Kingdom's GDP. As one of the biggest national companies, Alba has ensured not only the employment of Bahrain nationals (84% in 2021) but also the enhancement of their capabilities through education, training, and development initiatives at every stage of their career.

Alba is recognised as one of the top industrial companies in the world with high standards in Environment practices, Social contribution and Corporate Governance. Launched in February 2022, the Company's ESG Roadmap outlines 6 priority areas - (1) Decarbonisation, (2) Green Energy & Aluminium, (3) Circular Economy & Secondary Aluminium, (4) Employee Welfare, (5) Collaboration & Partnership and (6) Transparency, Communications & Due Diligence. Since its inception, Alba has invested into numerous environment, sustainable and socio-economic development projects that have had a positive impact on the society with the most recent initiatives being the first-of-its-kind zero-waste Spent Pot Lining Treatment Plant and the 5-7 MW Solar Farm Project, both of which are tangible efforts to meet the goals of Bahrain's Economic Vision 2030 as well as the Net Zero Carbon targets led by HRH the Crown Prince and Prime Minister of Bahrain. Alba will also play a crucial role in the upcoming Aluminium Downstream Park, which will increase the contribution of non-oil sectors to the GDP of Bahrain.



3.2 Facts & Figures

Table 1.3 below provides a snapshot of Alba's Facts and Figures and Images.

Topic	Area	
Area of Main Site	2,546,031 sq.m	
Area of Calciner	246,498 sq.m	
Number of Potlines	6	
Start-up of Potline 1	1971	
Start-up of Potline 2	1971	
Start-up of Potline 3	1981	
Start-up of Potline 4	1992	
Start-up of Potline 5	2008	
Start-up of Potline 6	2018	
Number of Employees	3,135 (as of 2021)	
Type of Products	Extrusion Billet; Foundry Alloys; Rolling Slabs; Standard Ingot; Liquid Metal	
Number of Power	5* with total Capacity: 3,665 MW ISO	
Plants	* 1 & 2 are no longer in use	
Other Products	Green Petroleum Coke; Calcined Petroleum Coke; Desalinated Water	
(Refer to Alba's Audited Financial Statement 2021)		

Table 1.3 – Alba Facts and Figures





Figure 1 - Alba Ariel View of Reduction Lines 1 – 6, Casthouse and other facilities





Figure 2 – Ariel View of Reduction Line 6





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Figure 4 - Ariel view of Calciner and Marine



4 STAKEHOLDER IDENTIFICATION AND ENGAGEMENT

4.1 Introduction

For the purposes of this plan, a stakeholder is defined as "a person who has an interest in a particular decision or activity, either as an individual or as a representative of a group. This includes people who influence a decision, or can influence it, as well as those affected by the Project."

The stakeholders of Alba were identified based on its operations and how they will be impacted by the same.

4.2 Stakeholder Principles

Alba will follow engagement procedures that:

- Are transparent, inclusive, and culturally appropriate;
- Is a two-way communication in a language and format that is understandable to local stakeholders;
- Is conducted based on timely, relevant, understandable, and accessible information; and
- Allows access to Alba's external E&S Grievance Mechanism to voice concerns and seek feedback.

4.3 Stakeholder Identification

Alba Smelter is located at the junction of King Hamad Highway and Highway 96 close to the east coast of Bahrain. As well as the main smelter site, Alba facilities include importation and processing facilities at its marine terminal in Sitra.

Alba's stakeholder categories have been identified based on the National Detailed Land Use (NDLU) Plan, the Project Area of Influence (PAOI) as identified in the ESIA and Supplementary ESIA for various projects and the Company's E&S risks identified.

Alba's stakeholder categories may change based upon: if a new project is undertaken; and/or if any new E&S impact(s) are identified.



4.4 Factors for Stakeholder Identification

National Detailed Land Use

In line with Bahrain 2030 National Planning and Development Strategy (NPDS), the General Directorate for Urban Planning (GDUP) has produced the National Detailed Land Use (NDLU). The NDLU map aims to have a coordinated and effective use of available land resources in the country. Comprehensive land use planning has also been included as one of the priority objectives in the shorter-term (4-year) National Development Strategy (2015-2018).



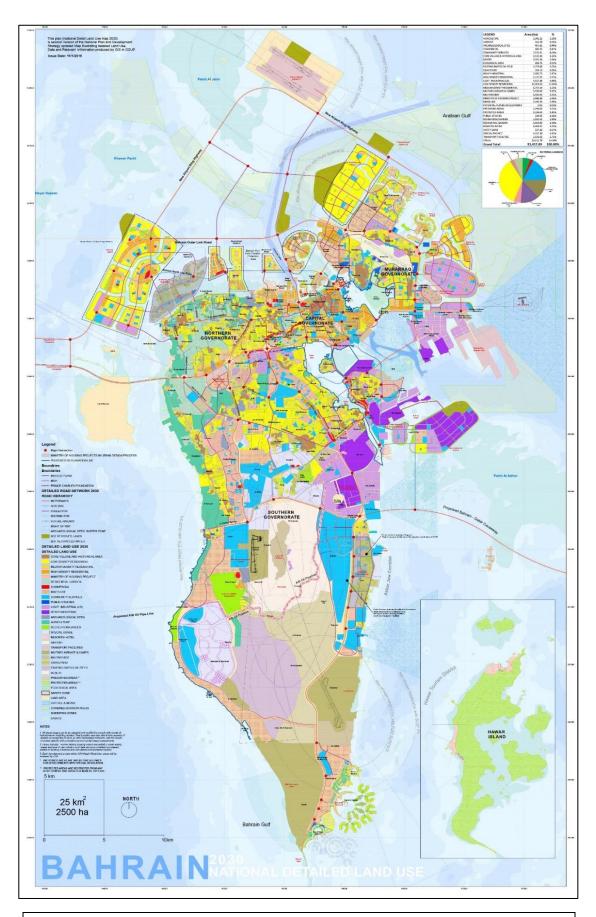


Figure 4 - Bahrain 2030 National Planning and Development Strategy (NPDS)



E&S Impacts

Alba is located within an industrial area of the Southern Governorate of Bahrain, which is one of the four governorates (Capital, Northern, Southern and Muharraq). Much of the Southern Governorate is open space and undeveloped land but there are also significant areas of industrialization, suburb development, educational and leisure facilities.

In addition to Alba, there are a number of important industrial sites within the Southern Governorate including Bapco, GPIC, Banagas (natural gas purification and processing), Al Dur (integrated desalination and power plant), Al Mazara'a Industrial Park and the Bahrain oil and gas field. To the north of Alba, there are industrial facilities and labour accommodation blocks, to the east is the Bapco Refinery including the BMP, to the south is the Al Mazara'a Industrial Park, which contains a wide variety of industry, and to the west there are light industrial facilities.

In relation to Alba's operations, Alba's Internal Audit and Risk Management team have identified the major risks as well as mitigation measures implemented by Alba (Table 1.4) to minimize or nullify the impact of the said risks.



Areas	Details	Risks	Controls
Environment & Sustainability	Environmental pollution to the air, water or land, non-compliance with regulations, or wastage of natural resources, resulting in future environmental liabilities, financial loss, regulatory penalties or reputational damage.	Risk of exceeding Bahrain's statutory limits on air emissions and the discharge of liquids and other substances Risk of Spillage of Raw materials - Alumina, Calcined Coke, Liquid Pitch, Aluminium fluoride Hazardous Waste Management - a. SPL b. Other Waste	Implementing ISO 14001:2015 - Environmental management systems Supporting Policies, SOPs, Procedures, etc. reporting & monitoring Policies, SOPs, Procedures, etc. a. SPL Processing Facility: processing of SPL and converting it into additives for Cement b. Waste management to be done by
			consultant in Q3 2023 - Salt cake generated from Alba Dross processing is a low risk since the SCE had agreed with Aluserve on a plan to treat this pile
		By-passe by fume treatment plant (e.g., fluoride and SOx), due to maintenance activities or breakdowns High consumption of water during cooling of casted metal Challenges with some of the solid waste streams generated such as carbon dust, cast iron slag, cast house sludge, and solid bath	Implementing ISO 14001:2015 - Environmental management systems, reporting & monitoring An alternative way for the outfall line has been constructed. The outfall has been extended as an effect of the reclamation and is fully operational Solid waste is disposed of, in coordination with the environmental authority



Areas	Details	Risks	Controls
Industrial	Actual or perceived unethical or	Greenhouse Gas Emissions: Carbon emissions are generated directly from the production process and indirectly from the electric energy Greenhouse Gas Emissions: changing market preferences • Production impact due to industrial actions,	Alba singed MOU with the SEA (Sustainable Energy Authority) to implement various sustainable energy initiatives of common interest 5-6 MW Pilot Solar project utilizing the car parking area Sustainability Strategy and Road Map • Skill Matrix implemented to provide
Action	fraudulent acts, Bribery and corruption, lack of transparency over transactions, conflict of Interest, exchange of gifts, collusion with & customers due to weaknesses in the Company's governance, leadership, ethical culture, and key internal controls, causing reputation damage and financial losses.	 such as strike Health issues, such as exposed to gases and fumes which may harm the employees. Increase in occupational diseases or employment injuries Reduction in Workers rights Discrimination between Employees based on (gender, nationality, ethnic origin, etc.) 	 employees with clear line of development Increased formal dialogue with the Union. Involvement of workers and secure their active support in negotiating preventive actions Grievance system, where the employees can raise any HR issue, and a grievance committee will be formed to resolve it. Prevention is refocused on eliminating risks at source through ongoing improvement of working conditions based on all workers' needs, however visible or invisible to compensation systems and job types.



Areas	Details	Risks	Controls
			Alba Emergency Response/ Disaster Recovery (DR) Plan, whereby resources are prioritized and coordinated to enable continued basic plant operations for a limited period, during emergency situations such as strike.
Corporate Governance & Ethics	Actual or perceived unethical or fraudulent acts, Bribery and corruption, lack of transparency	Failure to comply may result in reputational damage, regulatory penalties, and lowered credibility in the eyes of investors & Customers, vendors and other Stakeholders	Corporate Governance Guidelines approved by Board and published on Alba website
	over transactions, conflict of Interest, exchange of gifts, collusion with & customers due to weaknesses in the Company's governance, leadership, ethical culture, and key internal controls, causing reputation damage and financial losses.	gifts, rs due pany's ethical aternal utation	Corporate Governance report prepared annually setting out the parameters for required disclosure
			 Board approved Code of Conduct setting out expectations regarding Insider Trading, Confidential Information, Contact with the Media, and Respect for the Law
			 Establishment of an Integrity Program managed by an Integrity Task Force (ITF). Requirement to comply with the Code of Conduct included in terms & conditions of new recruits' contracts.
			Establishment of an independently run 24/365 confidential reporting hot line (Integrity line)



Areas	Details	Risks	Controls
			Extensive awareness and training on Code of Conduct
			 External Auditor appointed to perform quarterly review
			 Continuously reviewed procedures along with monitoring of procurement of major raw material costs, and major contracts through the establishment of tender board, and tender policy, Direct Materials Sourcing policy, and Levels of Authority
			 Detailed procedures in relevant and appropriate departmental Standard operating procedures.
			 Internal audits, covering all departments and major processes
			 Insurance policy covering directors and officers (including down to Managers).

Table 1.4 – Alba's key E&S risks



Project Area of Influence

Alba has undertaken some key expansion projects in the recent years such as the Line 6 Expansion Project, Port Upgrade Project and the Power Station 5 Block 4 Expansion Project. Each of these projects define key E&S impacts, as defined in their respective ESIAs, which are based on the respective Project Area of Influence (PAOI).

Line 6 Expansion Project

The Project was located within an area designated as priority industry in the Bahrain 2030 National Plan. The land use surrounding Alba is partly built-up and composed of heavy and light industrial sites namely, Bapco Refinery, South Alba Industrial Estate, Ras Zuwaid Industrial Area, Askar and Hafeera landfill sites and quarries and the Bahrain (Awali) Oil Field.

Existing Land Use Line 6 and PS 5: The existing land use was based on information gathered from mapping that was supported with online Google Earth, local cadastral maps, and the Geographic Information System (GIS) database as given in the Supplementary ESIA.

Majority of land within a 5 km radius of Alba was and is mainly utilised for oil & gas (O&G) and various industrial services. Large tracts of open spaces still exist, but these have been earmarked for specific purposes under the National Land Use Plan.

The surveyed radius extends westwards from Alba over the coastal strip into the sea from the Ras Zuwaid Industrial Area (which is mainly occupied by labour accommodation and light industry) down to the villages of Askar and Jaww. Much of the coastal strip is altered by reclamation development for industrial use and public utilities. Ras Abu Jarjoor Desalination Plant, Askar Fishing Jetty, and Bahrain National Mariculture are located in this area. The Desalination Plant uses groundwater as opposed to seawater.

The area adjacent to the north of Line 6 and Power Station sites is largely an open area but has had encroaching development over recent years. This development has included a variety of light industrial and commercial establishments. A labour accommodation block, a substation and gas dehydration units have been constructed within this area. Some O&G pipelines cross the area towards the direction of Bapco Refinery. The new A/B pipeline (Bapco) will run alongside these pipelines. Further to the north is a military base located beside the existing Riffa Power Station at Moaskar.

Bapco's Refinery lies further to the north of the open land. Bapco has permission to update and expand the Refinery; a project known as the Bapco Modernization Programme (BMP). The main elements of the BMP will be located to the south and east of the existing process units and will utilise the 'pitch ponds' site which is an area historically used to dump pitch from the refining process in the southwest corner of the Bapco Refinery. The BMP will also require changes and development of Sitra Tank Farm, Sitra Wharf and the transfer pipelines between the Refinery and the Sitra facilities. Bapco abstracts groundwater from four boreholes within the Refinery.

The nearest villages to the northwest are Awali and Riffa Views, whilst East Riffa, Nuwaidrat and Maameer village are situated to the north and northeast respectively. Average distance of these villages is about 3 km from the proposed power station site of the Project.



Construction Laydown Area (CLA): Askar village is the closest residential area to the CLA, located about 300 m to the southeast. Askar community has a public jetty and a newly developed recreational facility / public park with beach frontage. To the south of Askar village is an on-going residential development known as the Southern New Town. To the west of the CLA, lie the quarries and landfill sites of Askar and Hafira. Further west is the Awali Oil Field. Some privately owned animal farms were identified in the Oil Field during the land use survey, the location of which are provided in Figure 2.1 below.

Sitra Wharf: Alba's facilities on Sitra Wharf are located approximately 10 km from the Potline 6 site boundary and is shared between Alba, Bapco and Banagas. There are pipelines along the wharf, which transfer products from Bapco's Sitra Tank Farm to the Wharf for export. The Tank Farm is located approximately 4.5 km west of the Wharf. As part of their Central Gas Plant-III project, Banagas plans to expand its storage facilities on the Wharf.

To the north of Sitra Wharf a new terminal is planned to be constructed. This project is being led by NOGA, who already has planning permission to reclaim the site from the sea and this work is underway. Adjacent to the new terminal, reclamation is ongoing for a new town known as the East Sitra Housing Development. This Project is being led by the Ministry of Housing. Beyond the new town lies the residential area of Sitra which is a mixture of residential, commercial and industrial land uses, and within Sitra, there are two schools.

To the southwest of the Wharf there is a further reclamation ongoing which is believed to be for industrial use, in accordance with the Bahrain 2030 National Plan. Adjacent to the southwest is the popular tourist resort of Al Dar Island. Approximately 3.5 km to 4 km to the north lies the Arab Shipbuilding and Repair Yard (ASRY) and the SULB and Bahrain Steel plants.

Port Upgrade Project

The Port's PAOI was described based on a land use survey undertaken within a 7 km radius of the project site. The Port is largely marine-based, with limited topside construction. The selected 7 km radius takes into account both marine and terrestrial-based receptors and is considered to be the maximum AOI for significant impacts. However, the Bahrain Approach Channel, which extends for many kilometers outside the AOI, has been included for completeness because more shipping vessels will be entering Bahrain waters as part of the Port.

Within the 7 km radius AOI, a range of land use types have been mapped and sensitive receptors highlighted. The land use has been derived based on information gathered from field surveys conducted by EACS and a review of Google Earth, local cadastral maps, and the Geographic Information System (GIS) database held by EACS.

Power Station 5 Block 4 Expansion Project

The proposed Block will be set up within Alba complex. The site is located South of the existing Power Station 5. Area allocated for the Block 4 expansion is approximately 20,000 m². The site is close to the existing PS5 and allows reasonable access to the shared utilities from Alba complex. Figure 01 presents the proposed Block 4 location, boundaries along with the existing Blocks 1 to 3, access roads and shared utilities. The laydown area utilized for the storage of construction equipment and vehicles used in the construction of the Project are stored in Al Dur, 0.8 km off the southeast coast of Bahrain adjacent to the SEPCO III Labour accommodation.



4.5 Stakeholder Engagement and Implementation Table

Since Alba is situated in an industrial area, no specific E&S impacts have been identified. The E&S impacts identified thus far have been generic and specific to the projects -- Line 6 Expansion Project, Port Upgrade Capacity Project, and Power Station 5 Block 4 Expansion Project. Each of these projects have their individual ESIAs and related supplementary reports as well as SEPs, all of which give in-depth information about the E&S impacts as well as the mitigation measures of the respective Project and how Alba has and will communicate with the identified stakeholders.

Alba has detailed its engagement approach with the different categories of stakeholders of its overall business based on the above-mentioned factors and in accordance with National laws and regulations and IFC Performance Standards and Equator Principles IV.

Alba's engagement with various stakeholder categories is given in Table 1.5. The Project-specific SEPs outline the communication plan with its respective stakeholder groups. Alba's stakeholder engagement team, whether for operations or projects, will use this as the base for communicating with the identified stakeholders.



Id	Target	Interest in Alba	Information provided by	Engagement	Frequency	Timeline	Responsible
	Group		Alba	Technique			
01	Government	Regulates and	Alba's progress in terms of	Emails	Regularly	Pre, during	Alba
		influences Alba's	production, E&S impacts,	Formal meetings	As required	and Post	Management
		operations and any of	health and safety measures,	Distribution of		construction	Project Team
		its projects in terms of	etc.	technical documents		of project	EPC/EPCM
		establishing policies,	Project details, construction	Presentations			Contractor
		granting permits or	planning and activities,	Audits		Regular	
		other approvals.	potential E&S impacts on local	Meetings		operations	
		Monitoring and	communities and businesses,	Annual Report			
		enforcing compliance	ESIA and plans relevant to the	Sustainability Report			
		with Bahrain's various	project such as Operational &	Periodic E&S reports			
		ES laws.	Environment Social	Regulatory Filings			
		Interested in matters	Management Plan,	Press Releases			
		such as Air Quality,	Construction & Environment	Social Media			
		Solid and Liquid	Management Plan,	ESIA and any			
		waste, Conservation	Emergency Plans	supplementary ESIA			
		of resources, Energy	Traffic Management, etc.,	Permits & Approvals			
		conservation,	Health & safety standards and	Register			
		Biodiversity,	worker welfare during	Stakeholder			
		Groundwater	projects	consultation during			
		Resources, Traffic	Compliance with the national	ESIA phase			
		Management, Human	business, safety, health, social	Stakeholder			
		Resource	and environmental laws and	Exhibitions Meeting			
		Management,	regulations	Stakeholder meetings			
		Technology and	Recruitment and Training of	pre and during			
		research	nationals	construction			
		development,	Procurement of supplies and	Alba Grievance			
		Grievance	services	Mechanism			
		Mechanisms		Alba Website			



Id	Target	Interest in Alba	Information provided by	Engagement	Frequency	Timeline	Responsible
	Group		Alba	Technique	. ,		·
		Employee training etc.					
		Alignment with					
		national policies and					
		plans.					
		Revenue/benefit					
		sharing.					
		Partnerships for the					
		benefit of					
		downstream industry.					
		Job creation.					
		Labour management,					
		migration workers and					
		population.					
		Provides information					
		to Alba on various					
		aspects such as					
		utilities and					
		infrastructure, latest					
		developments on a					
		national level,					
		surrounding					
		communities, etc.					- 11
02	Civil Society	Welfare of the local	Grievance resolution process	Workshops	Annual	Pre and	Alba
	Groups	communities'	(including in response to any	CSR initiatives		during and	Management
	including	residents	issues during construction of	Volunteering events	As Required	construction	Project Team
	Peers,	E&S impacts of any	project)	Alba Grievance		of project	
	Industrial	project and/or		Mechanism			
	Associations,	construction activities		Sustainability Report			



Id	Target	Interest in Alba	Information provided by	Engagement	Frequency	Timeline	Responsible
	Group		Alba	Technique	3 4 3 3 7		
	NGOs,	Human Rights and	Projects and construction	Annual Report			
	Special	migrant workers	activities ESIA, supplementary	Press Releases			
	Interest	welfare and rights	ESIA and SEP	Social Media			
	Groups	Emergency response	E&S impacts and mitigation	Alba Website			
		strategies	measures	H&S Awareness			
		Social, environmental		campaigns			
		and health		ESIA and any			
		management and		supplementary ESIA			
		monitoring plans		Sponsorships and			
				partnerships			
				Stakeholder			
				consultation during			
				ESIA phase			
				Stakeholder			
				Exhibitions Meeting			
				Stakeholder meetings			
				pre and during			
				construction			
03	Local	Alba is situated in	Expansion plans	Press Releases	Regularly,	Pre and	Alba
	Business	South Alba Industrial	New project/s undertaken by	Social Media	during	during and	Management
		Estate (SAIE), which is	Alba	Alba Website	project	construction	Project Team
		one of the seven	Consulted and informed	Stakeholder	construction	of project	
		industrial areas in	during the ESIA stage of any	consultation during	phase	Post	
		Bahrain comprising a	Project, continuously updated	ESIA phase		construction	
		cluster of industrial	about the project and	Stakeholder	As required	of project to	
		and commercial	Construction activities, E&S	Exhibitions Meeting		address any	
		companies including				open issues	



Id	Target Group	Interest in Alba	Information provided by Alba	Engagement Technique	Frequency	Timeline	Responsible
	Group	local entrepreneurs and businesses. Business by providing goods and services to Alba including long-term partnerships, sharing resources, etc. Grievance process Appropriate emergency response strategies, disclosure and consultation during projects	impacts and mitigation impacts, etc. Tendering process for goods and services for operations as well as projects Grievance resolution process (including in response to any issues during construction of project)	Stakeholder meetings pre and during construction Adverts Alba Grievance Mechanism Sustainability Report Formal meetings Letters Emails			
04	Media	Interested in Alba's performance as a national company and global smelter Responsible E&S operations Disclosure of information about project	Regular updates on Alba and its operations, awards, E&S performance, projects, appointments, strategies, etc.	Press Releases Social Media Alba Website Adverts Emails Meetings Stakeholder Exhibitions Meeting Events Information Posters/Banners	As Required	Pre, during and post construction of project Regular operations	Alba Management
05	Local Communities	Employment and training opportunities	Job opportunities through job portal and announcements	Alba Website (Career Page)	As required	Pre, during and post	Alba Management



Id	Target	Interest in Alba	Information provided by	Engagement	Frequency	Timeline	Responsible
	Group		Alba	Technique			
		for residents of the local communities E&S impacts of any project and/or construction activities During projects, migrant workers habitation and social interaction within the community Emergency response strategies	Grievance resolution process (including in response to any issues during construction of project) Alba's business impacts on local environment, area development, job opportunities Consulted and informed during the ESIA stage of any Project, continuously updated about the project and Construction activities, E&S impacts and mitigation impacts, etc. employment plans for projects CSR projects such as beach clean-up, tree plantation, etc.	Social Media Stakeholder consultation during ESIA phase Stakeholder Exhibitions Meeting Stakeholder meetings pre and during construction, if required Adverts Alba Grievance Mechanism Sustainability Report Volunteering Information Posters/Banners		construction of project	Project Team
06	Alba Employees	Could be permanent, temporary or contractual and the unions A good and safe working environment	Alba's operations, new developments, financial progress, projects and construction activities, S&H policies and procedures, injuries, bonus, changes to management structure and	Press Releases Social Media channels, Alba Website Sustainability Report Annual Report	Regularly As Required	Pre, during and post construction of project Regular operations	Alba Management



Id	Target Group	Interest in Alba	Information provided by Alba	Engagement Technique	Frequency	Timeline	Responsible
		Higher education and Professional development Timely salary and benefits Ethical business practices Overall and specifically, financial performance	systems, Professional development, Training and career growth, Benefits, etc.	Alba Grievance Mechanism Internal newsletters Digital screens WhatsApp Information Posters/Banners			
07	Alba Contractors	Tendering opportunities and contracts, timely payments, working conditions, S&H management systems and policies and procedures, ethical business practices, grievance resolution process, trainings, updated information on Alba's HSEMS, compliance to various laws and procedures.	Alba's operational requirements, new developments and projects, new policies and procedures, trainings on Alba management systems, as well as ACOPs, JSPs, S&H Policy, etc.	Meetings Awareness sessions Workshops and trainings for implementation of operational and project procedures Alba Grievance Mechanism Alba's Procurement Management Systems Information Posters/Banners On-site meetings Toolbox Talks Induction & sensitivity	Regularly As Required	Pre, during and post construction of project Regular operations	Alba Management



Id	Target	Interest in Alba	Information provided by	Engagement	Frequency	Timeline	Responsible
	Group		Alba	Technique Training			
09	Vulnerable Groups	Welfare of the members of the group E&S impacts of any project and/or construction activities Emergency response strategies Social, environmental and health management and monitoring plans	Grievance resolution process (including in response to any issues during construction of project) ESIA, supplementary ESIA and SEPs, which give information on E&S impacts and mitigation measures.	Workshops Alba Grievance Mechanism Sustainability Report Annual Report Press Releases Social Media Alba Website ESIA and any supplementary ESIA consultation during ESIA phase Stakeholder Exhibitions Meeting Stakeholder meetings pre and during construction Formal Meetings Information Posters/Banners	As Required	Pre, during and post construction of project	Alba Management Project Team
10	Investors and Shareholders	Return on Investment Ethical and Responsible business operations Growth strategies	Alba's financial progress Strategies E&S performance Expansion projects Share price	Management Review Meetings Board Meetings Emails Reports	Periodic Regularly As Required	Pre, during and post construction of project	Alba Management



Id	Target	Interest in Alba	Information provided by	Engagement	Frequency	Timeline	Responsible
	Group		Alba	Technique			
				Meetings		Regular	
				Roadshows		operations	
				Conference Calls			
				Annual Report			
				Sustainability Report			
				Periodic reports			
				Certification			
				Regulatory Filings			
				Press Releases			
				Social Media			
				Enterprise Risk			
				Management			
				Framework			
				Events			
11	Customers	Business performance	Alba's financial progress	Formal Meeting	Periodic	Regular	Alba
		Sales & Marketing	E&S performance	Agreements		operations	Management
		Strategies	Expansion projects	Emails	Regularly		
		Brand Image	Grievance resolution process	Reports			
		Ethical and	(including in response to any	Meetings	As Required		
		responsible	issues during construction of	Roadshows			
		production	project)	Conference Calls			
		Procurement of raw	new developments and	Annual Report			
		material and supplies	projects, partnerships	Sustainability Report			
		and services		Press Releases			
		Superior technology		Social Media			
		Product delivery,		SAP Ariba			
		timely delivery of		Certifications			



Id	Target Group	Interest in Alba	Information provided by Alba	Engagement Technique	Frequency	Timeline	Responsible	
		goods and post-sales service		Events				
12	Suppliers	Business Partnerships	New developments Update on requirements in a timely manner Expansion projects Grievance resolution process (including in response to any issues during construction of project)	Formal Meetings Emails Meetings Press Releases Social Media Alba's Procurement and Vendor Management Systems SAP Ariba Compliance Reports	As Required	Pre, during and post construction of project Regular operations	Alba Management	
13	Lenders Group	Alba's E&S performance, financial performance, compliance to national and international E&S standards, meeting Lenders Group requirements, ethical and responsible practices	Alba's production, health and safety measures, etc. Project details, construction planning and activities, potential E&S impacts on local communities and businesses, preparation and approvals of the ESIA and plans relevant to the project such as Operational & Environment Social Management Plan, Construction & Environment Management Plan,	Emails Formal meetings Distribution of technical documents Presentations Audits Meetings Annual Report Sustainability Report Periodic E&S reports Regulatory Filings Press Releases Social Media	Periodic Annual As Required	Pre, during and post construction of project Regular operations	Alba Management Project Team EPC/M Contractor Subcontractor of the project	



Id	Target Group	Interest in Alba	Information provided by Alba	Engagement Technique	Frequency	Timeline	Responsible
			Emergency Plans, Traffic Management, etc., as well as monitoring of health & safety standards and worker welfare during projects. Compliance with the national business, safety, health, social and environmental laws and regulations Recruitment and Training of nationals Procurement of supplies and services	•			
13	Educational Institutes	Educational and training opportunities for national Research opportunities Experts from Alba for events	Generic information on Alba Training & developments plans	Press Releases Social Media Alba Website MoUs Vocational Training	As Required	Regular operations	Alba Management

Table 1.5 - Alba's Stakeholder Engagement Plan



Alba Sustainability Report

The Alba Sustainability Report 2021 was compiled based upon the expectations/views of the stakeholders with regards to Environment, Social and Governance (ESG) interests. The material topics, which have been identified, are based on peer reviews (desktop research) in public domains, Bahrain's Economic Vision 2030, disclosure by clients and vendors. The topics were aligned with national and international standards. As part of the assessment, a list of 15 material topics has been identified to develop the Materiality Matrix.

Env	Environment		Social		Governance	
I.	Climate Change	VI. VII.	Human Rights Our People	XII.	Corporate Governance	
II. III.	Water and Wastewater Management Recycling & Waste	VIII.	(Social/Employee Welfare, Cultural Diversity and Equal Opportunity) Local Community	XIII. XIV.	Economic Results Compliance with Statutory and Regulatory Requirements and	
IV.	Management Energy	IX.	Engagement Health and Safety	XV.	Anti-Corruption Sustainable Supply	
V.	Management Biodiversity	X.	Technology and Operational Excellence		Chain and Responsible Sourcing	
		XI.	Our Product (Metal Marketing & Product Labelling)			



4.6 Dissemination of the SEP

The SEP, once approved, will be posted on Alba's website – www.albasmelter.com.bh.

Further, the SEP will be also disseminated to all stakeholders via the following methods:

- Mass email communication through the Procurement and Warehousing Team to ensure that all our clients, vendors, contractors and other stakeholders receive it;
- Project teams to communicate the same via email to their contractors and sub-contractors; and
- Post on Alba's LinkedIn and Inter:Connect (the Company's internal medium).



5 SEP FOR PROJECTS

5.1 Introduction

Alba is committed to constructing all its projects as per applicable guidelines, and thereafter operating them in an environmental and social manner. Project-related SEPs are a key element of Alba's operations, describing how stakeholders, including interested organisations and individuals are being engaged as part of the ESIA process of every project. Further, engagement activities may or may not be planned based on the scale and need of the Project.

The objectives of a Project-related SEP are:

- Identify all stakeholders who are indirectly or directly affected by and/or interested in the Project;
- Outline modalities for information dissemination and stakeholder engagement activities, including their purpose, frequency and location during project preparation and implementation;
- Ensure early identification of risks and appropriate mitigation measures as part of the Project documentation;
- Promote and provide means for effective and inclusive engagement with project-affected parties throughout the Project life on issues that could potentially create an impact;
- Provide a functional grievance redressal system for project-affected parties and ensure that these grievances are responded and managed in a timely manner;
- Ensure that technically and culturally appropriate project information on E&S risks and impacts are disclosed in a timely, understandable and accessible format;
- Define the roles and responsibilities of different individuals/departments to implement and monitor these activities; and
- Meet required National laws, IFC Performance Standards, Equator Principles, and/or Lenders Group requirements.

5.2 Engagement during construction

Alba seeks to engage proactively with its stakeholders during construction stages. Stakeholder engagement during the construction phase will relate to all activities leading up to and during the physical construction of the main project and other infrastructure related to the project, including the management of contractors and construction contracts.



Engagement during the construction will essentially be about involving stakeholders during the ESIA process, addressing stakeholder concerns and grievances as well as monitoring and managing project impacts.

This stakeholder engagement process is conducted by Alba, in close cooperation with the EPC/EPCM contractors, where stakeholders are identified using stakeholder engagement performed at earlier project stages, associated mapping prepared as part of the project area of influence (PAOI) identifying potential E&S risks, and information gathered from mapping that was supported with online Google Earth, local cadastral maps and the Geographic Information System (GIS).

During the different stages of construction, information concerning various matters such as traffic management, employment opportunities, project activities and schedule, risks and mitigation measures related to E&S, community, security issues, grievance management etc. is given to relevant stakeholders through e-mail, letter and meetings, with or without the involvement of the concerned governing authority.

Project milestones and such other information are disseminated via official Press Releases and social media channels, as well as internal newsletter and/or magazine.

If required, a stakeholder exhibitions meeting is also held for all stakeholders to highlight details of the project including E&S risks and mitigation measures as well as grievance management system. Details of such as exhibitions meeting are captured in the Project-SEP.

5.3 Post Construction Engagement

The E&S risks related to the Company's operations are incorporated into the control measures, HSEMS and relevant procedures for example -- Social Performance Management System and the Operation Readiness and Implementation Plan, all of which arise from the approved ESIA for the Project. This enables and guides the Alba operations team to manage the risks.

In general, the transition from the construction phase to operations means fewer project impacts and grievances, which usually translates to less engagement with stakeholders. Post construction, engagement is envisaged as continuing to provide information on the project as necessary, as well as following up on any open issues associated with the project through the local authorities and/or addressing and resolving grievances received through the External Grievance Management system.

However, in some instances there might be a need to discuss and/or consult Alba stakeholders; for example, issues related to Traffic Management will be discussed with the Traffic Directorate and Municipal Council, who are part of the Government Stakeholder category.



5.4 Previous SEPs

Alba's SEP for the Line 6 Expansion Project, Port Capacity Upgrade Project and Power Station 5 Block 4 Expansion Projects are available on the Company's website.

<u>Corporate Social Responsibility - Aluminium Bahrain (Alba) (albasmelter.com)</u>



6 EXTERNAL GRIEVANCE MECHANISM

6.1 Introduction

The Performance Standards of IFC, a World Bank affiliated lending organisation, representing most of the countries in the world, require Alba to have an external Grievance Mechanism in place. An external Grievance Mechanism is a process designed to receive and facilitate the resolution of affected communities' concerns and grievances about Alba's Environment and Social (E&S) performance.

The general purpose of this document is to outline the formal procedure of Alba's External Grievance Mechanism to manage E&S grievances for Line 6 Expansion Project, hereafter known as the Project.

6.2 Requirements

The key requirements of a Grievance Mechanism as per the IFC Performance Standards is highlighted in Table 1.6.

Grievance Mechanism related to IFC Performance Standards

Principle	Key components					
Performance Standard 1 Social and Environmental Assessment and Management	"The client will establish a Grievance Mechanism to receive and facilitate resolution of the affected stakeholders' concerns and grievances about the client's environmental and social performance."					
Performance Standard 4 Community Health, Safety and Security	"A Grievance Mechanism should allow the affected community to express concerns about the Community Health, Safety and Security".					

Table 1.6 - IFC PS for Alba's Grievance Mechanism Stakeholder Engagement

6.3 Definition

A grievance is defined as a concern or compliant raised by a member of the communities affected by Alba's E&S performance. Grievances may take the form of specific complaints for actual damages or injury, general concerns about the Project's E&S activities, incidents and (perceived) impacts.

Under Alba's External Grievance Mechanism, a grievance is not:

A question or suggestion to the Company;



- A question or suggestion to the Company on the Project;
- An appeal or request for assistance;
- A (medical) emergency;
- A safety or security accident;
- A complaint from an Alba (or contractor) worker about labour and working conditions; and
- A concern about unethical behaviour/breach of Code of Conduct of Alba employees.

6.4 Principles

The key non-judicial principles of Alba's External Grievance Mechanism are:

- Fair: It has an independent governance structure to ensure that no party can interfere with the fair conduct of that process.
- Accessible: It is publicised to all and provides adequate assistance for aggrieved parties who may face barriers of language, literacy, awareness, distance or fear of reprisal.
- Transparent: It is a clear and transparent procedure with a timeframe for each stage.
- Records: All E&S grievances will be registered by Alba and tracked through to resolution.

6.5 Confidentiality

The personal details of Complainants will be made available to those involved in the resolution of the grievance in question and will follow policies related to protecting personal data when handling the grievance.

Alba will accept, log and seek to address grievances contained in anonymous grievance forms, but due to the anonymous source of the grievance, will not be able to respond directly to the Complainant.

6.6 Scope

The External Grievance Mechanism can be used by all (members of) communities affected by Alba's E&S performance and applies to all stakeholders of Alba.

This section outlines the roles and responsibilities of relevant Alba departments and contractors in facilitating and resolving all grievances.

This procedure does not cover employee and worker grievances who must refer to Alba's internal, worker grievance procedures as prescribed by the Human Resources Department of Alba. The Procedure does not replace the public mechanisms of complaint and conflict resolution as per the Kingdom of Bahrain's Legal system but attempts to minimise the usage of them.



6.7 Alba Integrity Line: External Grievance Reporting Channel

External grievances about Alba's E&S performance can be logged via the Alba Integrity Line. The Alba Integrity Line is an independently operated confidential reporting hotline that works in multiple languages via a toll-free phone system or via the intranet 24 hours a day, every day.

The Alba Integrity Line was originally used for complaints solely related to potential breaches of Alba's Code of Conduct such as financial irregularities, fraud, bribery, corruption, conflicts of interest or any other similar matters of concern. Alba has now extended the scope of the Integrity Line to include complaints about E&S matters.

A complainant can use Alba Integrity Line by calling 800-000-00, then at the prompt dial 888-265-3470 (toll-free) and speak to an officer. Alternatively, the complainant can log on to www.albasmelter.com, visit the page on Code of Conduct.

The Complainant/s must enter the details of the complaint/grievance through Alba Integrity Line within a maximum of 48 hours of the complaint/grievance taking place.

To facilitate tracking, evaluation and response to grievances, standardised information will be collected and recorded on the Alba External Grievance Mechanism Logging Form. As a best practice, the complainant/s should always carry this Form if they are attending any meeting with Alba parties or during resolution process of the grievance.

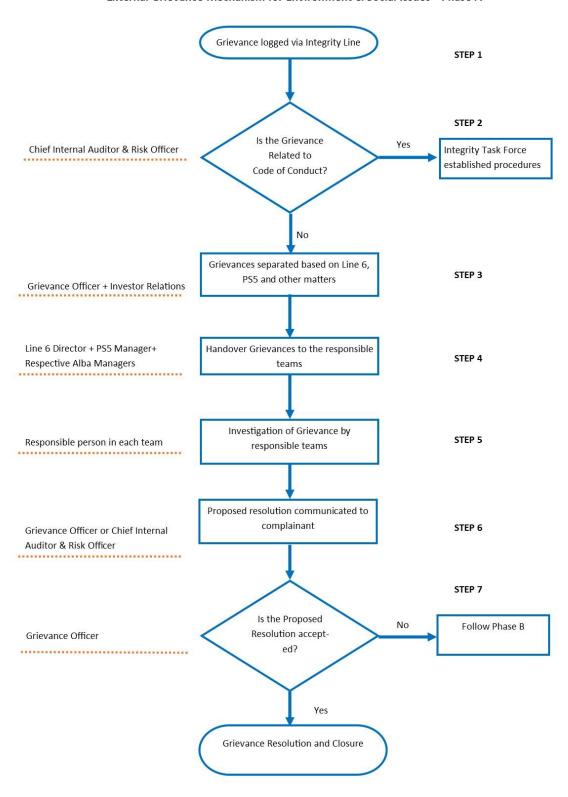
Alba's assigned GO will be the point of contact at all times during the grievance and resolution process. Please note that grievances related to E&S performance and complaints about potential breaches of the Alba Code of Conduct are handled as two separate matters on the Alba Integrity Line.

6.8 Process Flow of External GM

The process flow of the External Grievance Mechanism is explained below in the Alba External Grievance Mechanism Flowchart.

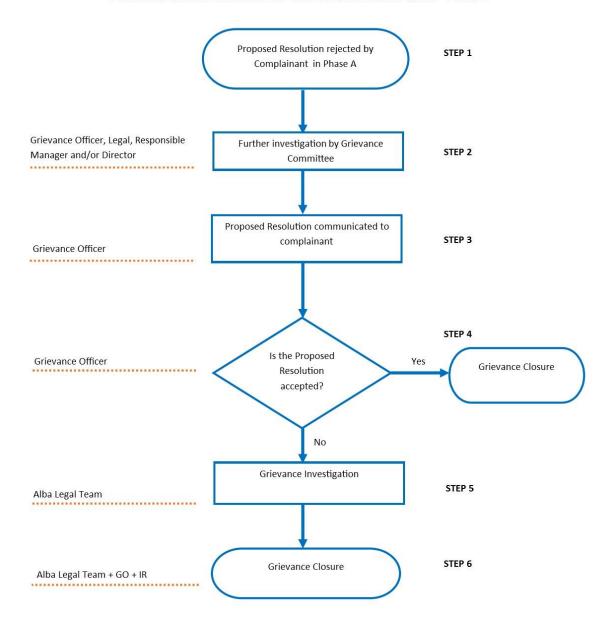


External Grievance Mechanism for Environment & Social Issues—Phase A





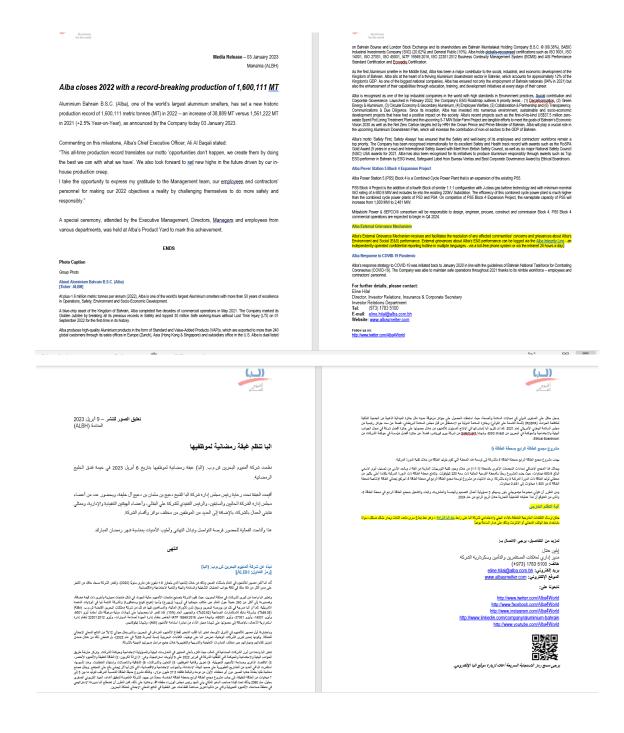
External Grievance Mechanism for Environment & Social Issues—Phase B





6.9 Dissemination and Monitoring of the Grievance Mechanism

Alba is keen to ensure that all parties are aware of its Grievance Mechanism channels at all times. Hence, to ensure that all stakeholders know they can reach Alba on various matters, every Press/Media Release carries information on the Grievance Mechanism, in Arabic and English, in the Boiler Plate. Below is a snapshot of the same.





For projects, Alba's Stakeholder Engagement team ensures that a presentation on Alba's Grievance Mechanism is given to all the project's contractors and sub-contractors during the early stages. The same presentation is shared via email and is required to be shared with their teams.

Alba also reaches out to its supplier, vendors, clients, contractors, etc. through its Procurement Department. Alba's Code of Conduct, which is the base for Alba's Integrity Line, is sent to the stakeholders via the following methods:

- 1) Mass email communication
- 2) As part of Vendor registration
- 3) Website (vendor general guidelines)
- 4) Ariba Supplier's portal (Alba's welcome page)
- 5) Ariba Buyer portal through 'supplier information portal' page
- 6) Contractual glossary (In every PO)

Alba intends to increase its communication on the Grievance Mechansim by:

- 1) Including it as a signature for all Project teams going forward; and
- 2) Posting on Alba's LinkedIn and Inter:Connect.

Monitoring the Grievance Mechanism will be through appropriate measures/Key Performance Indicators (KPIs) based upon quarterly, bi-annual and annual reporting of the grievances to ensure that disclosure efforts are effective.

The Table 1.7 below summarises the KPIs that can be used to assess the progress and effectiveness of the proposed mitigation strategies.

No	KPIs	Target	Monitoring Measure
1	Number of complaints or	Total number reduced year-on-year	Grievance Register
	grievances received		
2	Number and % of	Target of 90%	Grievance Register
	grievances acknowledged		
	within the given		
	timeframe 07 working		
	days.		
3	Number of complaints or	Target of 90%	Grievance Register
	grievances resolved within		
	the 30 days.		



4	Reporting back	to	Periodic reports to stakeholders	Reporting
	stakeholders	on		
	implementation of	the		
	Grievance Procedure			

Table 1.7 – KPIs to measure grievance monitoring

In the event that the monitoring identifies non-conformance with the Project Standards, these will be investigated, and appropriate corrective actions will be identified.



This SEP has been prepared in line with Bahrain's National laws and regulations, best international practice including International Finance Corporations (IFC) Performance Standards and Equator Principles (EP) - IV as well as Alba's existing HSEMS, S&H Policy, ESG Framework, etc.

If there would be any further need for stakeholder engagement, it would be undertaken in line with the above and/or any other requirements.



7 Glossary

Stakeholder Engagement Plan	SEP
Environment & Social	E&S
Health, Safety and Environment Management Systems	HSEMS
International Finance Corporation	IFC
Performance Standard	PS
Equator Principles	EP
Request for Changes	RFC
Investor Relations	IR
Emergency Preparedness Response Plan	EPRP
Safety and Health	S&H
Environment, Social & Governance	ESG
Human Resources	HR
Environment and Social Impact Assessment	ESIA
Key Performance Indicators	KPI